DAILY CUSTOMER WORKFLOW

Check-in
- Scheduling
- Customer/ Vehicle Information

Inspect Vehicle
- Internal Inspection
- External Inspection

Estimate check out
- Repair Planning and Cost Estimate
- Time Estimation

Work on the vehicle
- Order Parts
- Repair Vehicle

Test drive
- In-house Test Drive
- Customer Test Drive

Fix issues if any
- Record Problems
- Test Again Before Checkout

Check-out
- Generate Bill
- Customer Feedback

Customer Care
- Post Service Followup
- SMS/Push Message

Reliant Funding

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